



st john's
youth
services

Annual Report

2021



40

years supporting young people in
SA to make a place to call home

1981 – 2021



ACKNOWLEDGEMENT OF COUNTRY

St John's Youth Services acknowledges with genuine respect the Kurna people as the Traditional Owners of the Adelaide Plains region, the region where our sites and services are situated. We acknowledge the Kurna peoples' cultural, spiritual, physical, emotional, economic, and intellectual connection with the land.

We honour and pay our respects to Aboriginal Elders, past, present, and emerging, and all generations of Kurna people, including children, young people, and families. We further honour and pay our respects to all generations of First Nations peoples from other language groups across this sacred land.

The image above is taken from an original art work created by Marra Dreaming and on display at say.kitchen. The long flowing design throughout the mural represents the birds eye view of the historic River Torrens (Karrawirra Parri) and the riverbeds on which Kurna people lived. It also represents the landscape view looking toward the Adelaide Hills. You can see the tracks of local wildlife that frequent these areas such as the kangaroo and emu, and the river red gums that line the riverbed. www.marradreaming.com.au

FRONT COVER

The cover art was created by Foyer resident and young artist, Dhillon. As well as being a talented artist, 19-year-old Dhillon is also an aspiring musician and DJ. He loves music, parties, and takes pride in helping people have fun.

'I consider myself to be a free spirit and truly aim to live a life I can be proud to say I've lived,' said Dhillon. 'I'll always be grateful for the opportunity of recognition given to me to illustrate this Annual Report cover.'



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THE ST JOHN'S YOUTH SERVICES TEAM

BOARD OF DIRECTORS

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Peter Balabanski

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Wendy Malycha Chief Executive Officer

Nicole Chaplin General Manager

SENIOR MANAGEMENT

Ryan Bullivant

Practice Manager [youth110](#)

Alex Houthuysen (Hill)

Aboriginal Cultural Broker

Kylie van Alphen

Acting Service Manager [Foyer Port Adelaide](#)

Celeste Iannella

Service Manager [Foyer Port Adelaide](#)

Anne Linke

Marketing & Executive Manager

FRONTLINE TEAM

Young people at St John's Youth Services are supported by highly skilled and experienced frontline workers, who inspire and empower young people to achieve extraordinary outcomes. This team is the heart and soul of St John's Youth Services, and the reason so many young people in South Australia can move out of homelessness into happy and fulfilling futures.

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ABOUT ST JOHN'S YOUTH SERVICES

OUR VISION

All young people can make a place to call home.

OUR MISSION

Strength



Creating an environment where young people make strong and positive choices in their lives.

Participation



Keeping the best interests of young people as our primary focus.

Advocacy



Advocating for the rights of young people and agitating for change.

Cooperation



Encouraging innovation, cooperation and participation.

Excellence



Striving for excellence in all aspects of our operations.

St John's Youth Services works with young people in the Adelaide metro area who are experiencing or at risk of homelessness. As well as individuals, we support young couples, families, single mums or dads, and their children. **We believe in young people and refuse to define them by their temporary experience of homelessness.** Instead, we focus on each young person's talents and ambitions, and their capacity to overcome challenges in their past and take control of their future.

Since St John's Youth Services was established in 1981, we have supported more than 15,000 young people experiencing homelessness or crisis. We know what works, and have a proud record of developing innovative service models to change young lives for the better.

Accommodation services include Adelaide's only youth crisis accommodation facility, [youth110](#), a partnership between Anglicare SA Housing and St John's Youth Services. Youth110 provides 30 self-contained apartments over four floors, with office space for 24 hour case management and support. Located in the UNO apartment complex, youth110 is the world's first apartment-based crisis service to be co-located in a mixed tenure residential building.

[Foyer Port Adelaide](#), a partnership between the SA Housing Authority and St John's Youth Services, provides medium-term independent apartment accommodation for young people who want to re-engage with education, or seek training or employment.

Outreach services include [transitional outreach support](#) for

young people who have stayed at our accommodation services, and [Next Step](#) — an intensive, individualised and long-term solution to homelessness that equips young people with the skills they need to live independently. [Keeping my Place](#) is an early intervention response that provides support for young people who are living in private rental, but at risk of losing their tenancy due to personal or financial crisis.

[say.kitchen](#), named for South Australian Youth, is a hub for young people from across our services to access support, connect with community and participate in a range of events and activities. [Say.kitchen](#) provides support without stigma in a welcoming environment designed to encourage community connection and engagement.

Our goal is to break the cycle of homelessness, and our services interconnect to provide holistic, wraparound support tailored to individual need. Whether a young person is already experiencing homelessness, living in private rental but at risk of eviction, or ready to move into a place of their own, our range of programs assist young people at every stage of their housing journey.

CHAIRPERSON'S REPORT

I am pleased to present the Annual Report of St John's Youth Services Inc for the 2020-2021 financial year.

When I think back on 2020 – 2021 for St John's Youth Services, it can be categorised as a time of both monumental change balanced by an ever-present sense of belief, positivity, and stability.

You might read the above and think these are contradictory statements. How do you have monumental change while maintaining stability?

The key to this success has been the amazing people we have working in this organisation who have worked tirelessly to meet every challenge head on with a sense of belief, purpose, resilience, and positivity.

Our staff are truly the heart of our organisation, and I am humbled by their commitment. I thank them all for their efforts over the past year.

These qualities are evident through the stories shared in the following pages, and I would recommend further reading paying particular attention to the achievements of the outstanding young people we have had the privilege of serving in 2020-21.

Earlier I spoke of change, none larger than the retirement of Wendy Malycha, our long-standing CEO who in her career has devoted 28 years of service to young people at St John's Youth Services.

Wendy is an amazing person, and a few short words would not do justice to her achievements. Please read the contained CEO report that highlights her significant contributions, for which we are extremely grateful.

It is never easy to fill the void of someone like Wendy, however I am delighted that Nicole Chaplin, previously our General Manager has taken on the CEO role. It is a credit to her that the transition has left only calm waters across our organisation.

It would be remiss of me to not mention Carissa Prescott, who after nine years as a director, including the last six years as Chair, stepped down from the Board of St John's Youth Services.

Carissa has been instrumental in leading St John's Youth Services through significant change during her term including the creation of say.kitchen and the successful youth110 tender.

We are grateful for her contributions, and her presence on the board will be sorely missed.

I'd like to thank the directors, all of whom volunteer their time and expertise. It is no small commitment and the engagement, energy and passionate belief from the group cannot be understated. Thank you.

Finally, to our members and donors who have continued to support us throughout the year. Much of what we do would not be possible without your generous support and for that we are forever thankful. I would ask you all to continue to help St John's Youth Services and become our fiercest advocates.

Share our stories, and the stories of our young people with your friends and welcome them into the St John's Youth Services family.

We are stronger together.



Brent Alexander
Chairperson



Brent and Carissa at the 2021 donor high tea.

CEO'S REPORT



When I joined St John's Youth Services in October 1993 it was known as St John's Shelter. Formerly a shelter for homeless young men, I joined as it took over the operation of Adelaide's only young women's shelter, Joyce Shults House. The shelter had been established in 1981 by the community of St John's parish to provide services freely to young people experiencing homelessness or crisis.

Over my 28 years with St John's Youth Services there have been many significant achievements, but they are not mine alone.

At our core, the achievements of this feisty little organisation that has punched above its weight from day one – always looking to making things right, advocating for the rights of young people, believing in their capacity to succeed, and striving for excellence in services to young people – have fundamentally changed the way we support young people experiencing homelessness.

We were the first young women's crisis accommodation service in South Australia to accept young mothers with their children, and in 2006 established an in-service specialised Child Support Service to provide intensive support to young mothers experiencing homelessness and their dependent children. This was an early precursor to the eventual establishment of a specialist service to support children across the homelessness sector.

St John's Youth Services was the first youth specialist service to achieve accreditation for Service Excellence in 2007.

As a provider of youth crisis accommodation services we looked for an effective alternative to shelters, as these failed to overcome the complex array of barriers young people face in their quest to break out of the cycle of homelessness.

Young people need a home, but they also need the support and guidance of caring adults to

develop the stability and skills they need to live independently, and the opportunity to return to education or access work.

There are many good services for young people, but they often lack the capacity to provide a holistic response that captures the young person's aspirations, and both supports – and expects – them to achieve. We found that Foyers meet these needs. A personal highlight was the study tour I was privileged to take to the UK and US to investigate Foyers up close, and leverage the connections I had made with the UK Foyer Federation.

Our advocacy locally was not immediately successful, but SJYS recognised that although it would be great to establish a Foyer, it was a far more exciting prospect to support the development of a nationwide Foyer movement across Australia. To achieve this, in 2008 SJYS established the Foyer Foundation, resourced with connections to the UK Foyer Federation.

As a result, there are now 15 Foyers across Australia in every State and one the ACT. More are being planned, and Australia now has its own accreditation process.

In the same year, SJYS also established Next Step, an innovative program designed to take advantage of the unique relationship we have with young people who use our emergency services and to provide ongoing assistance to young people as they leave. This initiative provides a genuine opportunity to break the cycle of homelessness through targeted support and training, and assistance in securing sustainable life opportunities. Backed with rental guarantees, young people are equipped with the skills and resources they need to establish themselves in the private rental market.

In 2010 we won funding to provide the first Foyer in South Australia. Located in Port Adelaide, our Foyer has successfully achieved and maintained Foyer Accreditation.

CEO'S REPORT CONTINUED

In 2012 we expanded our work with young people who are refugees. In partnership with Multicultural Youth SA (MYSA) we developed a resettlement program for unaccompanied minors as a pilot for the Department for Immigration and Citizenship. Based on our successful Next Step program, SJYS provided accommodation, housing, and independent living skills programs in conjunction with personal resettlement supports provided by MYSA. SJYS also began trialling an enhanced Next Step program for young people with complex needs in partnership with the Exceptional Needs Unit.

After 30 years of providing congregate based accommodation to young people, the closure of those institutional shelters in September 2012 was absolutely the best day of my working life. After years of advocacy, research, partnering and proposals, the opening of youth110 was a revolutionary moment in service provision for young people experiencing homelessness.

In high quality apartment-based accommodation, youth110 enables a crisis response that provides dignity, confidence, and a tangible experience of independent living, together with onsite support to nurture the aspirations that the high-quality accommodation inspires. SJYS developed the service model and tailored support programs for a world-first approach to transform the way we respond to young people experiencing homelessness. This is the world's first crisis accommodation service to be co-located within a mixed tenure residential tower that also houses people in community housing, private tenants in investment properties, and owner occupiers.

Critical to our success in establishing Foyer Port Adelaide and youth110 has been our growing relationship with local First Nations communities. With their support, SJYS became the first youth organisation in SA to establish a Reconciliation Action Plan – our first – which was launched in 2015. SJYS has remained committed to serving young First Nations people and developed its third RAP in 2021.

From our engagement with First Nations communities grew the seeds of an idea to build an inclusive space where First Nations and

non-Indigenous young people, along with their multicultural and LGBTIQ peers, could share a space and opportunities to participate with the wider community. These seeds grew into say, kitchen, the public face of SJYS's values and mission.

SJYS is connected to many advocates and service providers at international, national, state, and local levels, and the strong relationships established with Anglicare Australia members across Australia are particularly rewarding. This is demonstrated in SA by the formal partnerships within the SA Anglicare Network. These have been particularly important in the context of recent changes, where youth110 and UNO became the precursor to the alliance framework which requires service providers to tender as consortia partners.

SJYS has built a reputation as an organisation that continues to strive to improve the lives of the most disadvantaged young people in our community, and to provide access to opportunities most take for granted: a home, an education and work.

We have convened several successful conferences to share the knowledge we have gained. I have been honoured to participate in the continuing advocacy SJYS has maintained, and grateful to have been backed by those who have served on the SJYS Board.

I could go on forever reminiscing about wonderful times at SJYS, but there is one thing that stands out for me.

Perhaps the most memorable time, and the one that gives me goosebumps still, is the day we closed the doors of Burdekin Place and Chisholm Place, and the knowledge that we would never be part of bringing young people into a shelter system again! SJYS achieved something very important on that day.

St John's Youth Services has allowed me the great privilege to pursue my goal to close shelters, and to continue the fight for housing rights for all. That remains a challenge for those who follow.



Wendy Malycha
Chief Executive Officer
1983 – 2021

LIAM'S STORY

I want to tell you about how supported I've felt by the workers at St John's Youth Services since my fiancée Lucy and I came to stay at youth110.

Despite our anxiety throughout the challenges we've faced, we've been supported along every step of our journey until our family and our lives have all come together at the right time. I mention our family, because it's not just me and my partner anymore. I am so happy to announce that as of this week I am a proud father, complete with dad jokes and all. Please welcome baby Bonnie to this story!

First let me tell you about the location. The service is set up so that we have our own apartment which we look after and come and go via an elevator that the staff operate. It would be quite possible to interact with the workers no more than to say hello and goodbye as we go about our daily business. But this isn't what happens.

The workers take an active interest in our lives and wellbeing and are enthusiastic to hear about our days, greeting us excitedly to support our goals and aspirations. They genuinely want to know how we are to the extent that even when we are away, such as when Lucy was in hospital with pregnancy pain, they still contacted us to check in. It all combines to make you feel valued and cared about.

Another example is the structure of the support team. Before being referred to youth110, we'd been paying for a little motel at the edge of town which was not at all accommodating to the challenge of not having somewhere permanent to live. I am not complaining mind you, it's not like there is a badge we could wear to announce we were homeless and at that point we were grateful to have a roof over our heads, if only temporary. Youth110 is temporary as well, we knew that going in. But what we didn't understand is that, although our stay is temporary, the support is not.



There is a clear structure to the team. We have a key worker as our main person. We always know when she's working, and she makes herself available to us. We're pretty sure she loves Bonnie as much as we do. We also have an outreach worker, who has helped us organise a house and learn about the private rental world. Finally, we have a case manager who keeps tabs on everyone to ensure both the team and us are happy and keeping on track. Every interaction they have with us aims to help us. We know that our aspirations are their main concerns and having our own team walking alongside us as we strive to achieve them adds to that feeling greatly.

Finally, I wanted to talk about our outreach worker. He, like the rest of our team, has been a near constant fixture throughout our stay at youth110. He works nearby in the SJYS community hub say.kitchen so we tend to head there

when we see him. Say.kitchen is open to the public as a café, so we all have coffee when we see each other. The outreach team, which he is a part of, delivers a program called Next Step, which helps young people negotiate the highly competitive private rental market and for the last two months we have been learning how to advocate for ourselves over the phone and at inspections.

Our effort paid off a couple of weeks ago and we had been steadily organising our lives to move in before Bonnie was born, and she began organising us!

And now baby is awake so I will sign off and say I am glad you could share my experience of St John's Youth Services.

Say goodbye Bonnie, she can't quite wave yet. But you get the idea!

OUR SERVICES

We began the year with a new, deeper partnership with AnglicareSA Housing, as successful tenderers to deliver the UNO partnership that includes youth110, the 27 social housing tenancies and placemaking for our UNO community.

We have built strong relationships in the best interests of young people, providing real life experiences of connections with a property manager, weekly inspections and constructive feedback.

Placemaking has been an integral part of the relationship, with activities at say.kitchen for UNO tenants such as the Lunar Year Festival and Harmony Day. A little closer to home and right out the front of youth110, AnglicareSA provided the great Thread Together program that enabled young people to choose a wardrobe of clothes from new, good quality clothing and shoes.

COVID continues to impact heavily on young people experiencing homelessness.

Throughout the 2020-2021 reporting period, youth110 provided over 11,000 nights of accommodation to over 165 young people experiencing housing crisis. Despite how lucky South Australia has been, the pandemic has continued to have a significant impact as we fight homelessness.

Youth110 has experienced spikes of young people dealing with a variety of complex mental health challenges throughout the year. This can present the team with intense periods as we support young people to stabilise their wellbeing while seeking appropriate mental health supports.

Instabilities in the employment market, disruption to schooling and education, breakdown in family relationships, the expensive housing market and pandemic pressures all contribute to the increasing pressures young people are facing, significantly impacting their mental health.

Maintaining the mental wellbeing of young people and ourselves has been pivotal to the accomplishments we have achieved throughout the year. Finding moments of fun and celebrating each other's successes have been vital for all.



The challenge in securing sustainable housing has continued to increase, with young people's average length at youth110 stretching out to 3.5 months compared to 2.5 months pre-pandemic.

The private rental market is becoming more and more unrealistic for most, with rises in rent and huge competition for housing that disadvantages our young people.

Despite these increasing challenges, I am extremely proud of the youth110 and Outreach teams for their persistence and dedicated advocacy to produce housing opportunities for our young people.

Since the onset of the pandemic, there has been a 17% growth in young people accessing our services from sleeping rough and government funding hotel accommodation. This group of young people now make up 47% of all new referrals.

Family breakdown has remained one of the largest reasons for seeking crisis accommodation, with 40% of all referrals coming from family or friends. Youth110 has remained focused on supporting young people and their families to explore and repair their relationships, and we have succeeded in supporting 23% of our young people to return to family.

I would like to take this opportunity to thank and congratulate our amazing teams who work so intensively with our young people. Their dedication and perseverance in delivering exceptional support are second to none. They are the true heroes of our organisation.

A massive congratulations to all our young people. Despite the many challenges they face, young people continue to rise above it all and shine. It is a privilege to witness their growth and success, and I wish them every success for their futures.

As always, I would like to thank the Board of St John's Youth Services and our members, who are instrumental in enabling us to do our job. Their ongoing support and commitment are very much appreciated.

Ryan Bullivant
youth110 Practice Manager

“We will never forget youth110 or how much it has meant to us. Before coming here we were living in the back of our car, and now we're moving into a two bedroom home. Without this place, the support, the Outreach workers and every single person in between, it would not have been possible. We have so much respect and admiration for everyone, and we're really going to miss this place and the workers who've had a profound impact on both of us. More people should know about the amazing work happening here. We certainly see it and we can't express our gratitude enough.”

Cate & Desi



BROOKE AND BRIANNA'S STORY

Before coming to youth110, sisters 18-year-old Brooke and 17-year-old Brianna had experienced extensive trauma, including threats to their lives. Growing up in an environment of domestic violence, the sisters had experienced physical and emotional abuse from their dad since they were little girls.

When Brooke turned 16, their dad took both girls to Iraq saying that they were visiting family. However, after they arrived the sisters found out they were actually there for arranged marriages. Despite their young age and being in an unfamiliar country, the sisters decided to flee and successfully contacted the Australian Embassy and My Blue Sky for support. After nine months of hiding in a women's shelter in Iraq, the sisters had to travel across different countries before they arrived safely back in Australia. They were then placed into emergency care and placed under the Guardianship of Minister. After six months they were placed back in the mother's care as she claimed she was no longer in a relationship with the dad. Unfortunately, the mum started a relationship with the dad again, placing Brooke and Brianna in danger. SAPOL became involved, and the sisters started couch surfing and rough sleeping because they had no other options.

They were referred to youth110 and supported to maintain their schooling, linked with STARS counselling to work through past trauma and assisted to gain independent incomes. Brooke and Brianna are a great support to each other, and this has helped them to make positive decisions regarding their futures. They were supported to work on independent living skills to ensure that when they got their own place, they would be successful.

Youth110 successfully advocated for the sisters to obtain a supported property close to their school so they can have a safe, stable environment to complete their education and develop employment goals.

OUR SERVICES



The 2020-2021 financial year was a momentous milestone, as we celebrated ten years of providing support to young people at Foyer Port Adelaide.

To mark the occasion, St John's Youth Services launched the the Anthony Williamson Memorial Scholarship, which has been established by the Williamson family to provide young people with access to educational opportunities.

Foyer Port Adelaide also celebrated the achievement of re-accreditation by the Foyer Foundation, and the team is excited to work towards our goals outlined in the Quality Development Plan. The two major priorities will be collecting data that demonstrates service impact, and facilitating opportunities for young people to influence decisions at a governance level.

The Foyer Port Adelaide team is now adept at using online platforms to connect with young people, external agencies and other Foyers across Australia. Foyer Foundation Community of Practice sessions took place over Microsoft Teams, with a focus on staying connected, sharing ideas and developing our 'Advantage Thinking' approach.

Advantage Thinking focuses on creating sustainable solutions, building for the future as well as responding to the here and now. It sees, values and invests in a young person's individual potential and helps them to set and work towards their goals.

While at Foyer Port Adelaide, young people learn the skills they need to manage and sustain a private rental tenancy. Forty four percent of young people were supported to find private rental/share properties when they transitioned out of the Foyer, and 37% moved into the family home.

While COVID-19 significantly impacted on the availability and affordability of private rental properties, the Foyer team has persisted and

achieved solid outcomes for young people moving out into private rentals.

Education, training and employment are a primary focus, and this is demonstrated in the levels of engagement we have seen over the past year. On average, 61% of young people were engaged in either education or training throughout the year and an additional 38% were also undertaking employment.

A significant impact of the pandemic at Foyer Port Adelaide has been the cancellation of many of our regular face-face sessions, and the team has been creative in providing opportunities for the Foyer community to connect virtually.

While overall young people have been resilient and coped well with COVID-19 restrictions, there has been an increase in the number of young people accessing mental health support.

Through our connection with the Adelaide Central School of Art, three young people were offered full scholarships for a short course they were interested in, including all the required materials. One young person was invited to design several artworks, including an ANZAC Day mural and a multicultural piece for say.kitchen.

Foyer successfully applied for a Port Adelaide Enfield City Council community project grant, which funded the Foyer Summer Activities Program. This program fostered individual and community wellbeing by providing opportunities for socially isolated young people to participate in a range of local activities that improved their individual wellbeing, connection to community and reduced their social isolation.

Kylie van Alphen
Foyer Port Adelaide Acting Service Manager

STEVE'S STORY

When Steve was kicked out of his mother's home, he spent time in private rental but was unable to manage financially. This led to a period of couch surfing.

Although Steve didn't meet the requirements to become a Foyer tenant when he first applied, to his credit he asked what he needed to do to be considered. He then completed those tasks and returned a short time later with a qualifying referral.

Steve is currently completing a Certificate IV in Youth Work and aspires to work with young people to help them lead happier lives. He is a youth leader at a local church, and prides himself on the programs and activities he and the team create for young people there. Steve often seeks advice from Foyer workers about working with young people, acknowledging that they are experts in the field he aspires to join.

Steve's other main goal when he came to Foyer was to find a job. He sought help with his resumé and within two weeks successfully secured a retail position. He also recently passed his Ps and has a new savings goal to buy a car. Realising his dream to own a pink Mini Cooper might be a few years off, but for now Steve plans to get a reliable small car.

Steve enjoys engaging with other young people at Foyer and is often the first to raise his hand to support new young people moving into the building. Steve has brought a positive attitude to Foyer Port Adelaide that is an asset to the community, workers and the other young people.



OUR SERVICES



Keeping my Place

As South Australia settles into a new normal in the wake of the pandemic, the Next Step Outreach team has adapted and learnt new and innovative ways of supporting our young people to find a place they can call home.

Throughout the year, 125 young people were supported by the Next Step Outreach program with 99% either accessing or maintaining their housing throughout the year. Of those young people, 71% moved out of our accommodation services into independent housing, the greatest proportion into private rental (26%) or by reunifying with their family (18%). More young women (57%) accessed our service as opposed to young men (41%), with 2% of young people identifying as neither male or female. Culturally, 24% of our young people identified as First Nations while a further 22% were from Culturally and Linguistically Diverse backgrounds.

Consistent with the employment industry, the pandemic has seen the private rental sector turn towards more digital means of communication, which has disadvantaged our young people who can present less favourability at the application stage. Alongside this trend, rental prices have risen such that young people who hope to rent with friends or family are struggling to afford the increased cost.

In response to this trend, our team has worked diligently to build upon and sustain our relationships with individual property agents, while also shifting our focus towards more affordable shared housing options. Our advocacy in this area has ensured that close to 10% of young people supported by Next Step accessed share housing, importantly,

with leases in place. We also delivered six housing information round tables during the school holidays for young people living in our services. In addition, we held two housing affordability seminars for high schools to highlight the challenge young people, regardless of their circumstances, face in securing private rental.

We would also like to acknowledge that 2020-2021 has been a time for fond farewells and new beginnings. Damien, our program manager of almost a decade, took a new position in another fantastic organisation. We wish him all the best! Another of our team members, Steve, moved into a leadership role at youth110 and over the year has strengthened his knowledge and relationships within the service while supporting the goals and aspirations of his team and the young people they support. He is a credit to the Outreach team, and we cannot wait for him to return to us with a wealth of experience and energy.

Another team member, Kylie, was invited to sit on a national judging panel for Foyer Foundation Accreditation, which could result in more foyers opening in South Australia. We all started new roles as Tenancy Support Officers, which has given us the opportunity to meet our young people earlier in their stay at youth110 and support them to develop independent living skills in preparation for their own tenancies.

Finally, towards the end of the year, we began working in the Exceptional Needs Unit space to provide specialised, intensive support to young people presenting with extremely complex issues that conventional services fail to adequately respond to.

Despite the pandemic and the unique challenges homelessness presents each day, we continue to be humbled by our young people's resilience, talent, and hopes for the future. There have been many examples – we've seen our young people become managers within their jobs, reengage with SACE, exhibit artwork, and even engage in organised protests to support human rights.

Another moment which our team is calling the 'High Tea Highlight' occurred when two of our alumni young people returned to speak of their experiences to SJYS donors and supporters at say.kitchen's High Tea in April. For all who attended, the event was an optimistic and inspiring event. For our team, their example not only affirmed our belief in young people but renewed our energy and enthusiasm for the coming year.

The Next Step program continues to rely on the generosity of individual donors, philanthropic bodies, and the wider community. We would like particularly to thank Drop your Boss participants and donors – including youth110 Service Manager, Ryan – for fearlessly (or nervously!) jumping out of a plane to raise money for our outreach programs.

As ever, over the year ahead the Next Step Outreach team will continue to build upon our past successes and develop new initiatives to help more young people in South Australia make a place they can call home.

Angela, Steve, Kylie, Luke and Jess
Next Step Outreach Team



SJYS alumnus Clement with Kylie and Steve at the high tea.



SJYS alumnus Laura speaking at the donor high tea.

125

**young people supported
by Next Step Outreach**

say.kitchen

Say.kitchen is a community meeting place and youth support hub that provides opportunities for young people to participate in training, gain work experience, exhibit or perform in the arts, and engage with the community in a welcoming, vibrant space. As well as housing the St John's Youth Services Next Step and Keeping my Place teams, say.kitchen is home to the SJYS Aboriginal Cultural Broker. Wraparound support is available from say.kitchen's co-located services WISE Employment, Anglicare SA's Newly Arrived Youth Service (NAYS), Equality Lawyers and Meridian Vocational College.

We are beyond grateful to every single person who has supported say.kitchen. Whether you've booked a venue, bought a coffee, attended an event or shared a social media post, you are the reason say.kitchen's doors remain open for those who need us most: young people experiencing or at risk of homelessness in SA.

Supporting young artists

If you're a young visual artist or if you work with young artists, we'd love to hear from you! The say.kitchen exhibition program is always open for applications, and provides a fantastic opportunity for young artists to share their work and gain invaluable exposure. There is no cost to exhibit, and no commissions are taken for sales. We're seeking Expressions of Interest from young artists aged 25 and under to undertake monthly residencies in the say.kitchen gallery throughout 2022. The work will be exhibited and open to the public for 30 days – we'll even help plan the exhibition opening and assist with publicity. Expressions of Interest can be submitted via the [say.kitchen](https://www.saykitchen.com.au) website, or email us for more info at say.kitchen@sjys.com.au



How you can support say.kitchen

There are lots of ways you can support say.kitchen, and be part of a community creating positive change for young people in SA. You can meet your friends at the say.kitchen café for coffee or lunch, drop into the gallery to support emerging young artists, or get out of the office and bring in your laptop to enjoy comfy couches and free super-fast Wi-Fi!

If you're looking for a corporate meeting room, performance venue, training room or event space – we've got you covered! **Every dollar of profit from venue hire directly supports St John's Youth Services outreach programs, Next Step and Keeping my Place.**

So not only will you be hosting your meeting or event in a centrally located, welcoming venue with great coffee and onsite catering, you'll be helping young people in South Australia move out of homelessness and into a place to call home.



Central Hub

The central hub can be adapted to your needs, and can include discrete areas or the whole venue. With a stage and sound system, the hub is perfect for performances or presentations.



Gallery

The flexible gallery and event space is ideal for functions, exhibitions or training and features a large screen TV and projector.



Board Room

The say.kitchen board room features an extraordinary mural created for St John's Youth Services by Marra Dreaming.



2020



WINTER 2020

Thanks to **StreetSmart**, young people beat the winter chill with cosy blankets donated by **Qatar**.



SPRING 2020

Following Carissa's retirement from the Board, **Brent Alexander** became Chair of SJYS.



Kylie Wanganeen was named **Person of the Year** at the 2020 Port Adelaide Enfield ATSI Awards.



With generous support from **Adventure Connect**, young people enjoyed a range of water activities at the 2021 River Camp.



Workers connected with sector colleagues at the **YACSA Netfest** professional development event.



SUMMER 2020 / 2021

In what has become a wonderful Christmas tradition, **Credit Union SA** collected gifts for young people across the services. Thanks to their generosity, every young person had a gift to open Christmas morning.



As COVID restrictions eased, the **SJYS team** could finally come together to celebrate the new year.



AUTUMN 2021

We celebrated **Harmony Day** and launched the SJYS Multicultural Action Plan at a free community event at say.kitchen.



The inaugural **donor high tea** was a wonderful opportunity to thank SJYS donors and supporters.



SJYS workers joined the **Walk of Awareness** to commemorate the Stolen Generations.



Workers, young people and the UNO community celebrated **Lunar New Year** at a free community event at say.kitchen.



WINTER 2021

Drop your Boss 2021 participants included Foyer Port Adelaide resident and Foyer ambassador, **David** who went (way way!) above and beyond to give back to his SJYS community.

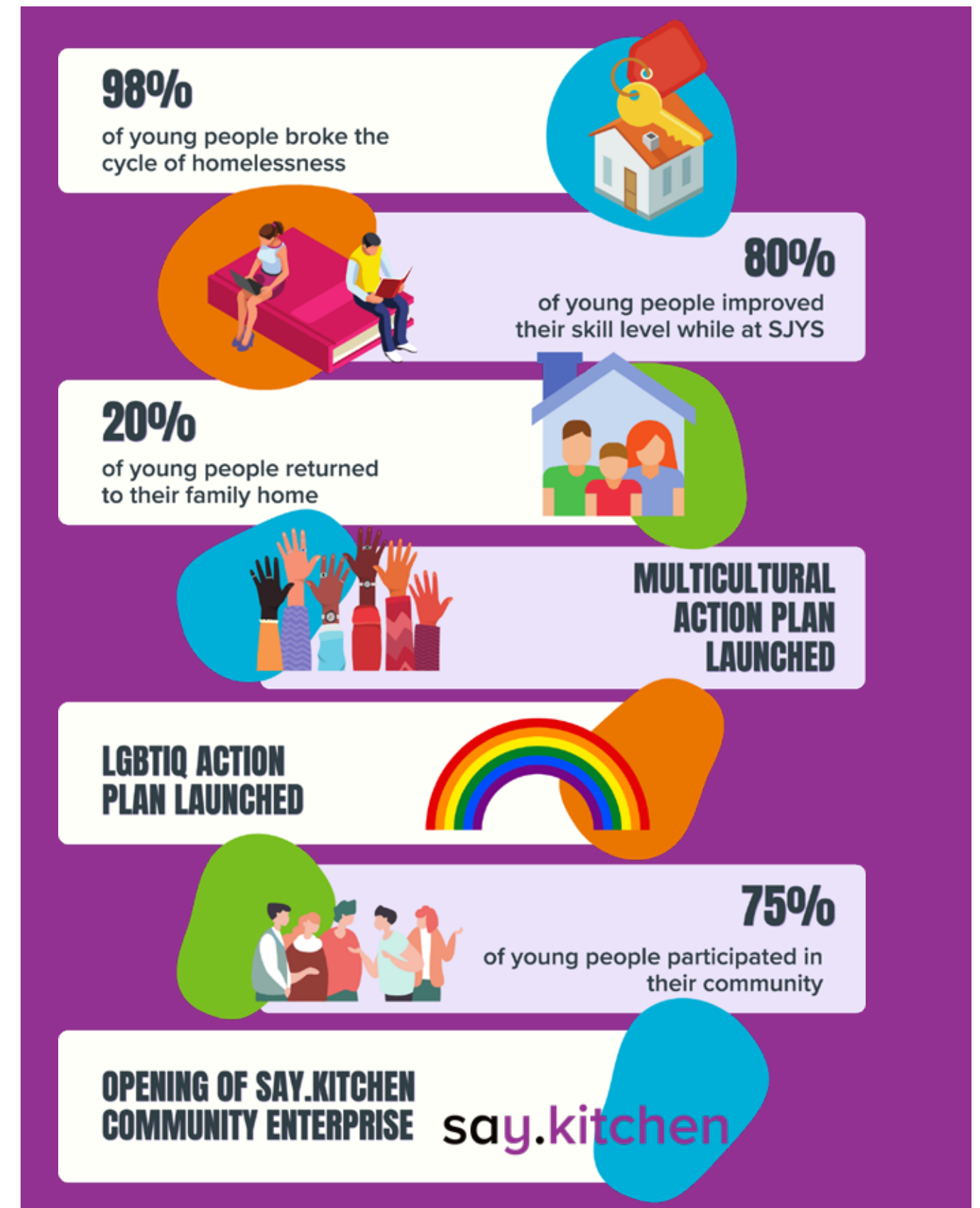


2021

SNAPSHOT OF SUPPORT 2020 / 2021



SNAPSHOT OF ACHIEVEMENTS FROM THE STRATEGIC PLAN 2018 / 2020



OUR MEMBERS

Since St John's Youth Services first opened its doors, our members have provided invaluable guidance, support and financial assistance. Over the years, our members' generosity and commitment to young South Australians have enabled St John's Youth Services to shelter and support more than 15,000 young people experiencing homelessness or crisis.



- | | | |
|--------------------------|----------------------|-------------------------|
| Brent Alexander | John and Judith Gray | David Plumridge |
| Pauline Atkinson | Donald Grey-Smith | Shirley Prescott |
| Peter & Vicky Balabanski | Stephanie Halliday | Carissa Prescott |
| John Beiers | Carmen Hanieh | Graham Roper |
| Jill Benson | David Hilliard | Kathy Rutledge |
| Pamela Boyle | Rod Hollingsworth | Anthony Saint |
| Michael Cant | Caroline Hurr | Catherine Shum |
| Susan Caton | Meg Hutton | Marc Steen |
| Verity Cooper | Paul Hyam | Susan Straub |
| Josephine Cooper | David & Jill Iveson | Jo Thyer |
| Jan Couzens | Cynthia James | Lyn Townsend |
| David Denborough | Deborah Jeanes | Elizabeth Tyson |
| Sally Denton | John Koerber | Daniel van Wyk |
| Margaret Dingle | Ken Langley | Prudence Walker |
| Alan Dutton | Dorothy Lelliot | Nan Ward |
| Dan & Cathryn Fardon | Dianne McCormick | Marlene Waters |
| Wendy Farrell | Ciara Merrifield | Peter Wilkinson |
| Beth Flenley | Helen Mickan | Sandra Williamson |
| Arnold Geyer | Barbara Murray | Eden Williamson-Cameron |
| John and Joan Gilbert | Christopher Myers | Tony Wilson |
| Michael Gilbert | Heather Nimmo | |

MAJOR FUNDING PARTNER



Government of South Australia
SA Housing Authority

Our crisis accommodation service **youth110** is funded by the Commonwealth and SA State Governments. **Foyer Port Adelaide** is a partnership between St John's Youth Services and the SA Housing Authority, and is funded by the Government of SA.

COMMUNITY FUNDING PARTNERS

Our community partners are long-term friends of St John's Services, whose commitment to young South Australians enables us to provide extra, individualised support to young people through our Next Step Outreach and Keeping my Place programs. Thanks to the generosity of the individuals who comprise these organisations, young people are able to access a range of resources and opportunities that would otherwise be beyond their reach.



COMMUNITY SUPPORTERS



FINANCIAL STATEMENTS

Statement by the Chief Executive Officer and Principal Accounting Officer
30 June 2021

a) We certify that the attached financial statements and notes present fairly the financial transactions during the year ended 30 June 2021 and the financial position as at 30 June 2021. Internal controls over financial reporting have been effective throughout the reporting period.

b) At the date of signing this statement we are not aware of any circumstances which would render the particulars included in the statements misleading or inaccurate.



.....
NICOLE CHAPLIN
Chief Executive Officer
Dated this 29th day of October 2021



.....
CAROLINE HURR
Treasurer
Dated this 29th day of October 2021

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2021

	2021	2020
	\$	\$
Revenue	3,556,493	3,564,033
Employee benefits expense	(2,745,788)	(2,691,889)
Rent, rates and taxes	(300,752)	(187,991)
Depreciation and amortisation expense	(158,981)	(217,322)
Other expense	(110,148)	(162,208)
Client expense	(108,633)	(107,378)
Light, power and gas	(50,500)	(46,467)
Insurance expense	(37,716)	(30,603)
Telephone expense	(32,808)	(31,972)
Motor vehicle expense	(32,118)	(39,351)
Repairs and maintenance expense	(25,022)	(78,271)
Cleaning expense	(21,618)	(31,802)
Printing and stationery	(19,175)	(21,963)
Training and development	(16,907)	(19,497)
COVID-19 expenses	(9,418)	(52,530)
Fundraising expense	(3,362)	(3,411)
(Deficit) for the year	(116,453)	(158,622)
Total comprehensive (deficit) for the year	(116,453)	(158,622)

The accompanying notes form part of these financial statements.

STATEMENT OF FINANCIAL POSITION FOR THE YEAR ENDED 30 JUNE 2021

	2021	2020
	\$	\$
ASSETS		
CURRENT ASSETS		
Cash and cash equivalents	461,074	354,519
Trade and other receivables	20,600	15,008
Other assets	18,952	5,474
TOTAL CURRENT ASSETS	500,626	375,001
NON-CURRENT ASSETS		
Property, plant and equipment	193,825	345,866
TOTAL NON-CURRENT ASSETS	193,825	345,866
TOTAL ASSETS	694,451	720,867
LIABILITIES		
CURRENT LIABILITIES		
Trade and other payables	154,894	133,687
Short-term provisions	440,762	351,690
TOTAL CURRENT LIABILITIES	485,377	485,377
NON-CURRENT LIABILITIES		
Long-term provisions	20,287	40,529
TOTAL NON-CURRENT LIABILITIES	20,287	40,529
TOTAL LIABILITIES	615,943	525,906
NET ASSETS	78,508	194,961
EQUITY		
Retained earnings	78,508	194,961
TOTAL EQUITY	78,508	194,961

The accompanying notes form part of these financial statements.

DIRECTORS' DECLARATION SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Note 1. Basis of preparation of the financial report

This summary financial report is an extract from the full financial report for the year ended 30 June 2021. The financial statements are derived from, and are consistent with, the full financial report of St John's Youth Services Inc.

The summary financial report cannot be expected to provide as detailed an understanding of the financial performance and financial position as the full financial report. A copy of the full financial report and auditor's report will be sent to a member, free of charge, upon request.

Note 2. Reserve movements

	2021	2020
	\$	\$
Opening balance	-	351,667
Transfer (to) retained earnings	-	(351,667)
Closing balance	-	-

Note 3. Retained earnings

	2021	2020
	\$	\$
Opening balance	194,961	1,916
(Deficit) for the year	(116,453)	(158,622)
Transfer from reserves	-	351,667
Closing balance	78,508	194,961

Note 4.

Contingent Liabilities & Contingent Assets

Memorandum of Understanding

The Association has a number of memoranda of understanding (MOU) in place in relation to being guarantor for properties rented by young persons who work with the Association as part of the Next Step and Transitional Outreach Programs.

The Association has not been required to make any payments in relation to these MOUs in either the 2020 or 2021 financial years nor subsequent to year end.

Note 5.

Economic Dependence & Going Concern

The Association is largely funded by its contract with AnglicareSA Housing Ltd (for youth110), government and philanthropic grants and further relies on donations to support unfunded activities. At the date of this report, the Association has received the first quarter funding of \$567,900 ex GST in relation to youth110 and \$191,620 ex GST for the Foyer contract. The Directors of the Association have no reason to believe at the date of signing the financial report that the funding arrangements in place, in particular youth110, will not continue as described per the individual agreements.

Given the funding contracts that are in place, the Directors are of the opinion that the Association will continue as a going concern and being able to pay its debts as and when they fall due.

DIRECTORS' DECLARATION



St John's Youth Services Inc

ABN 64 218 906 004

Directors' Declaration

1. The financial statements and notes, as set out on pages 2–4, are in accordance with the *Australian Charities and Not-For-Profits Commission Act 2012* and:
 - a. comply with Australian Accounting Standards – Simplified Disclosures; and
 - b. give a true and fair view of the financial position as at 30 June 21 and of the performance for the year ended on that date of the Association.
2. In the directors' opinion, there are reasonable grounds to believe that the Association will be able to pay its debts as and when they become due and payable.

This statement is made in accordance with a resolution of the Board and is signed in accordance with sub section 60.15(2) of the *Australian Charities and Not-For-Profits Commission Regulation 2013*.

Board member

Board member

Dated this 29th day of October 2021

Independent Audit Report to the members of St John's Youth Services Inc

Opinion

The accompanying summary financial statements, which comprise the statement of financial position as at 30 June 2021, the statement of profit or loss and other comprehensive income for the year then ended, related notes and the Directors' Declaration, are derived from the audited financial report of St John's Youth Services Inc, for the year ended 30 June 2021.

In our opinion, the accompanying summary financial statements are consistent, in all material respects, with the audited financial report, in accordance with the basis described in Note 1.

Summary Financial Statements

The summary financial statements do not contain all the disclosures required by Australian Accounting Standards. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial report and the auditor's report thereon. The summary financial statements and the audited financial report do not reflect the effects of events that occurred subsequent to the date of our report on the audited financial report.

The Audited Financial Report and Our Report Thereon

We expressed an unmodified audit opinion on the audited financial report in our report dated 29 October 2021.

Responsibilities of Directors for the Summary Financial Statements

The Directors are responsible for the preparation of the summary financial statements on the basis described in Note 1.

Auditor's Responsibilities

Our responsibility is to express an opinion on whether the summary financial statements are consistent, in all material respects, with the audited financial report based on our procedures, which were conducted in accordance with Auditing Standard ASA 810 *Engagements to Report on Summary Financial Statements*.

PERKS AUDIT PTY LTD
180 Greenhill Road
Parkside South Australia 5063

PETER J HILL
Director
Registered Company Auditor

Dated this 29th day of October 2021



Thanks to all the brave folks who did the drop and the generous donors who supported them, Drop your Boss 2021 was our best year ever and raised an amazing...

\$29,653 3 teams
27 bosses
402 donors

THANK YOU to every single Drop your Boss 21 dropper and donor. All profit raised from Drop your Boss directly funds our Outreach programs to help break the cycle of homelessness for young people in SA.

Congratulations to Drop your Boss 2021 droppers!



David



Patrick



Andrew



Ciara



Michael



Sean



Craig



Peter



Haydyn



Grant Stevens

An extra special THANK YOU to SA Police Commissioner **Grant Stevens** and the **Cops for Kids** team, and to the teams from the **City of Holdfast Bay** and the **City of Marion** Councils.



Cops for Kids



Team members who did the drop



William



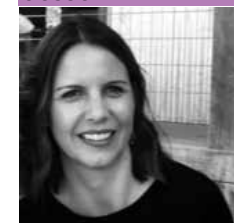
Jesse



Kaye



Andrea



Jenni



Adrian



Team members who did the drop



Shannon



Warwick



Michael



Matthew

HELP US DO MORE FOR YOUNG PEOPLE IN SA

THERE ARE LOTS OF WAYS TO GET INVOLVED, AND HELP YOUNG SOUTH AUSTRALIANS MAKE A PLACE TO CALL HOME

All of us at St John's Youth Services are enormously grateful for the support and generosity of our wonderful community of supporters. Their belief in young people and trust in us are why we can create positive change for young people experiencing homelessness or crisis in South Australia.

If you've just joined us, or if you are one of our long-time supporters who've stuck with us through the decades, thank you for being part of St John's Youth Services.

If you'd like to join a great group of South Australians committed to changing young lives, we'd love to hear from you! Contact us to find out how you can make a difference for young people experiencing or at risk of homelessness in SA.

CONTACT US FOR INFO

- 08 8359 2989
- admin@sjys.com.au
- stjohnsyouthservices.org.au

FUNDRAISING AND DONATIONS

Visit stjohnsyouthservices.org.au or say.kitchen and click the 'Donate' button to give online, or call us on 08 8359 2989 to arrange a bank transfer. You can also support our fundraising campaigns, or run one of your own. Contact us for ideas or assistance - we'd love to help!

WORKPLACE GIVING

You can make SJYS a charity of choice for your workplace giving program, or hold a staff fundraising event such as morning tea or casual day. We're always happy to send someone to your workplace to explain how their support will help lift young people out of homelessness.

LEAVE A GIFT IN YOUR WILL

Making a bequest to SJYS ensures your generosity will continue to make a lasting difference for young people experiencing homelessness, and is a wonderful way for your values to live on in the lives of others.

BE PART OF DROP YOUR BOSS

You can nominate your boss – or do the drop yourself! Drop your Boss will be lifting off in summer 2022, so you can start the new year by joining our courageous community of droppers. Campaign info will be posted on our website and socials, or email anne@sjys.com.au



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